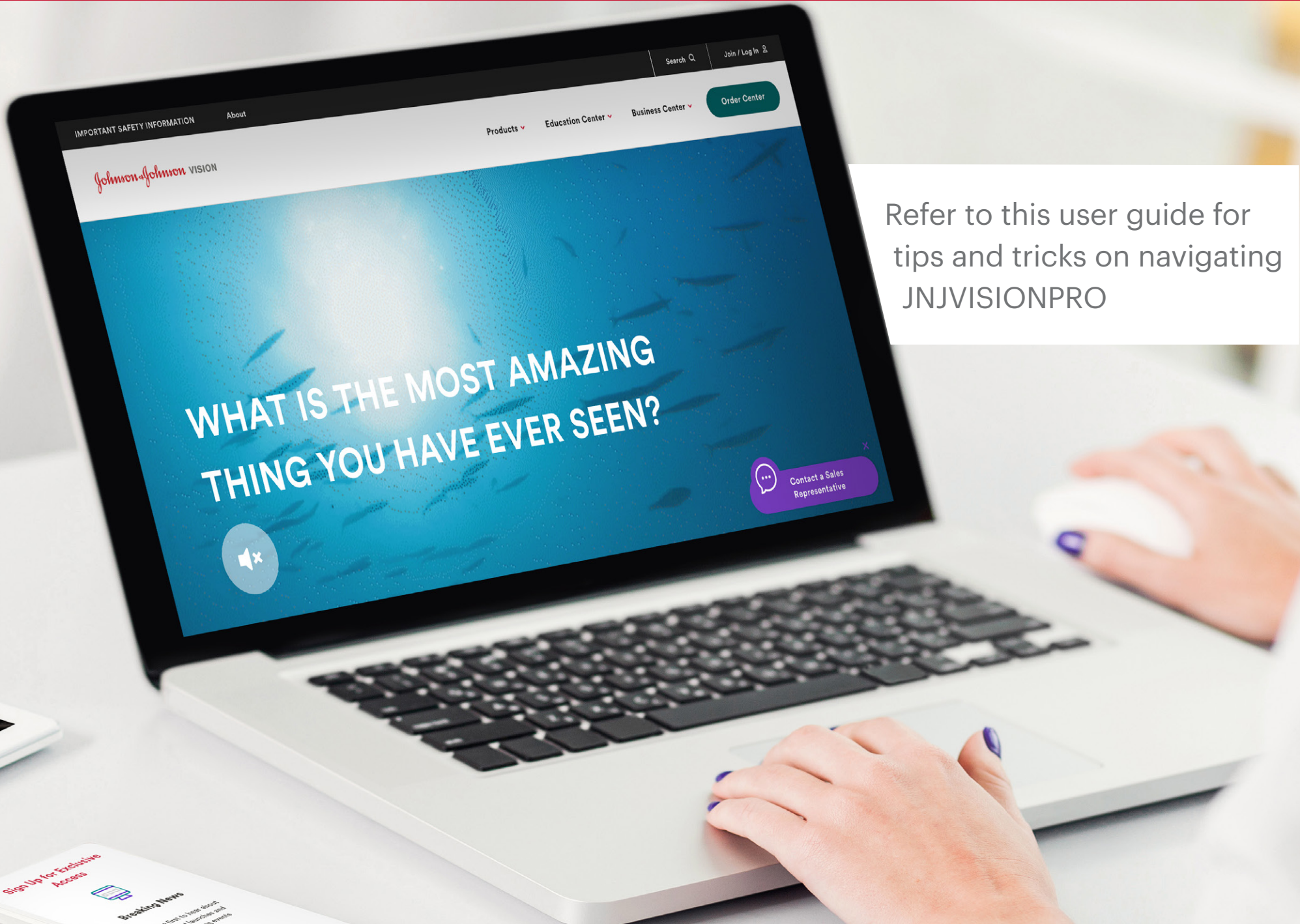


# Welcome to JNJVISIONPRO Surgical



Refer to this user guide for tips and tricks on navigating JNJVISIONPRO



# Join Our Johnson & Johnson Vision Community

Join our community for access to exclusive features including:



## Breaking News

Be the first to hear about product launches and upcoming events



## Expert Insights

View case presentations and videos



## Resources

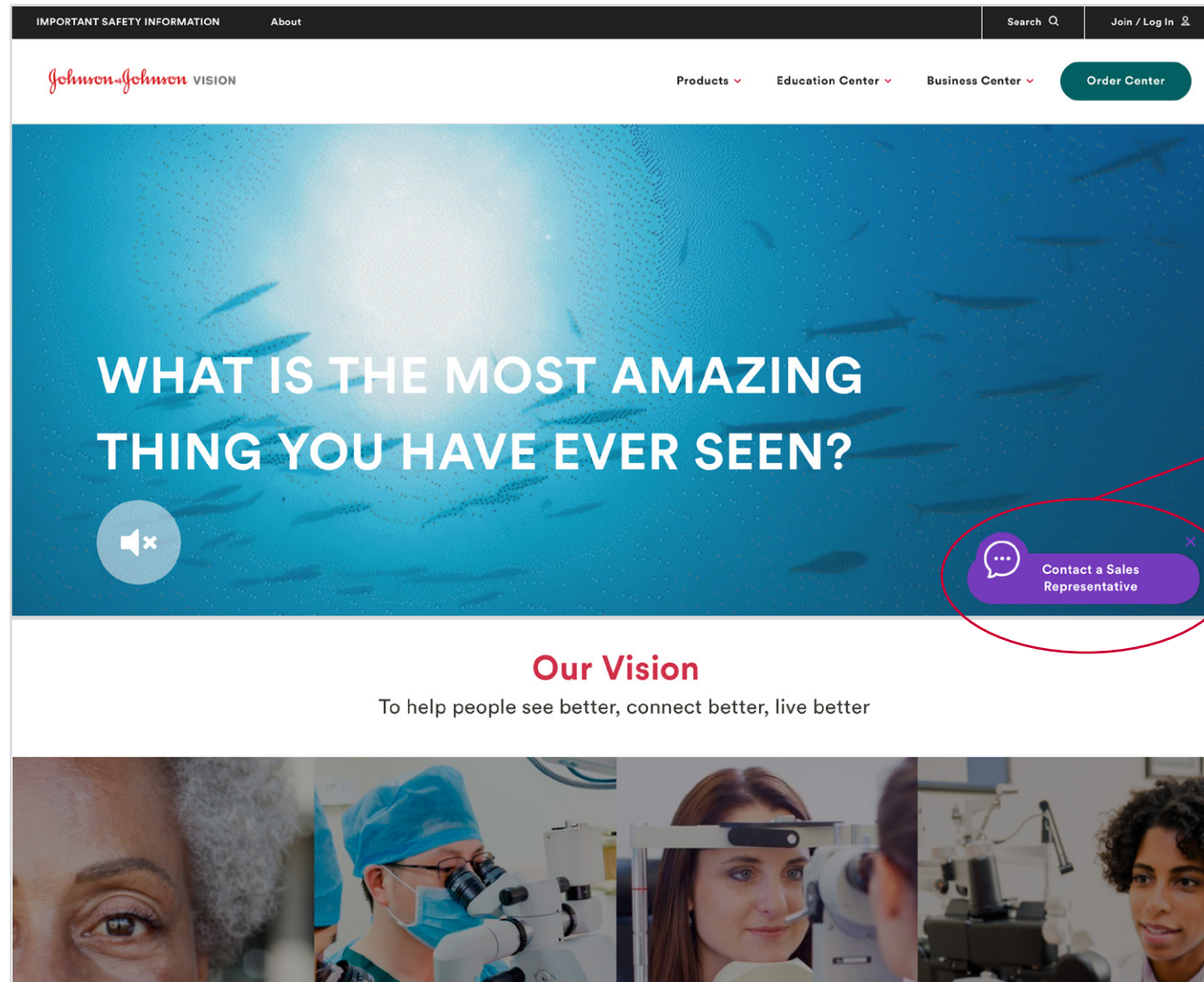
Useful tools, calculators, and premium practice materials

### Tips

- If registering as a surgeon, be sure to have your NPI number handy.
- If you are registering for access to both Surgical Care & Vision Care content, once you are logged in, you can switch between your two account types by clicking “Vision Care” or “Surgical” at the top of the screen.



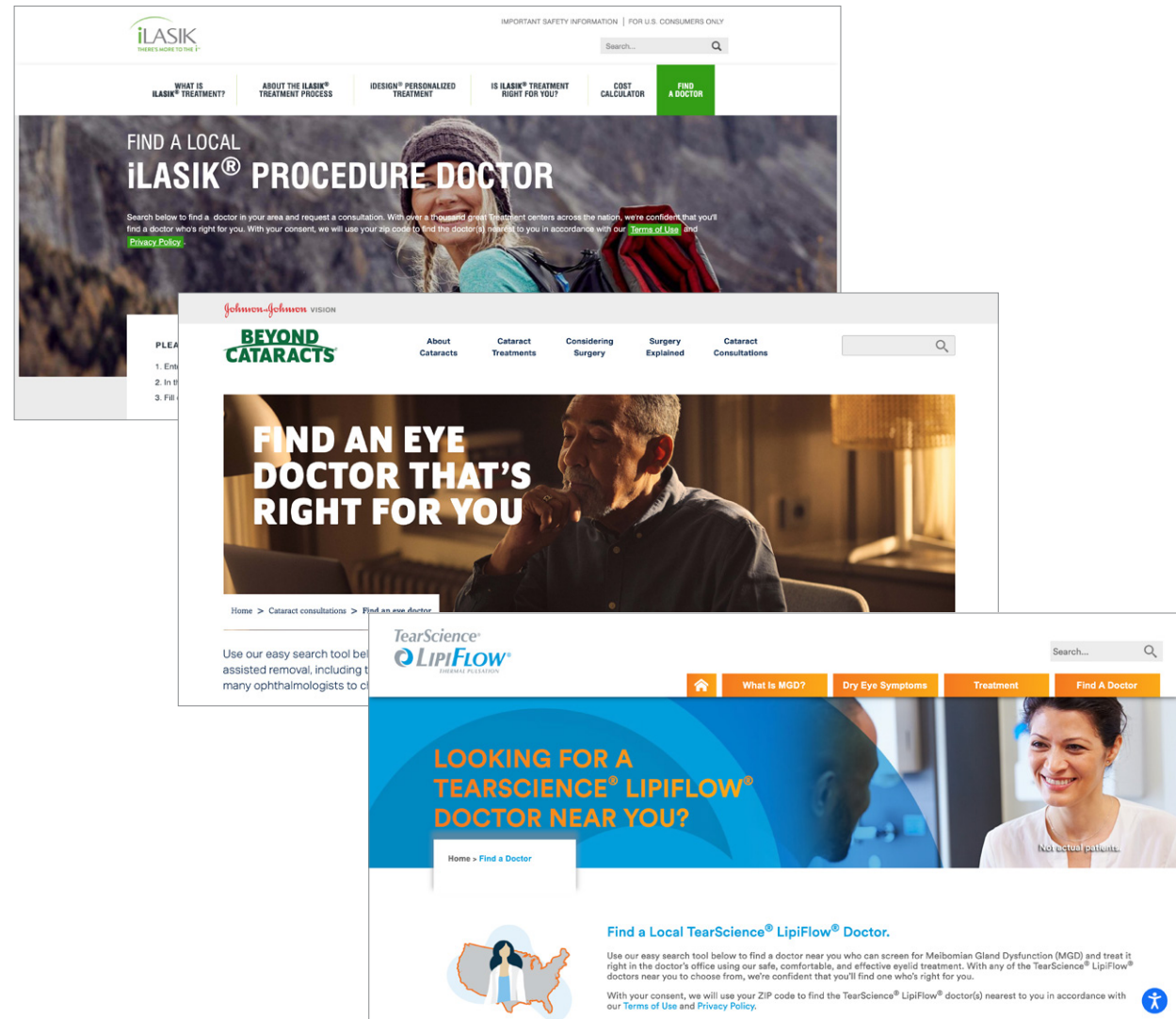
# Contact a Johnson & Johnson Vision Sales Representative



## Request to be contacted by a sales representative.

You can request to be contacted by a sales representative at any time. Just click on the purple button at the right side of the screen, enter your information, and you'll be contacted shortly.

# Doctor Finder for Patients



## Allow patients to find you through our patient websites.

- As a surgeon, you can opt-in to the Doctor Finder on Johnson & Johnson Vision patient websites during your registration process. You can also do this later, by going to “Profile” from your dashboard.
- By signing up for this feature, you will appear on Johnson & Johnson Vision’s portfolio of websites including BackInFocus.com, BeyondCataracts.com and DryEyeandMGD.com.

# Johnson & Johnson Vision, Surgical Websites



On-demand educational content for eyecare professionals

Visit



Comprehensive eCommerce solution for product and order information

Visit



Patient education center with information on cataract treatment

Visit



Patient website with information on iLasik treatment

Visit



Patient website with information on Meibomian Gland Dysfunction treatment

Visit

# Have Questions? We're Here to Help.

## Customer Service - Consumables & OSD

JJV-US-SurgicalOrders@its.jnj.com  
1-877-266-4543  
M-F 8:30am - 8:00pm EST

## Customer Service - Surgical Equipment

JJV-US-Equipment.Support@its.jnj.com  
1-877-266-4543  
M-F 8:30am - 8:00pm EST

## Surgical Product Complaints

JJV-US-ProductExperience@its.jnj.com  
1-877-266-4543  
M-F 8:30am - 8:00pm EST

## Credits & Collections

1-813-558-3401  
M-F 8:30am - 8:00pm EST

## Sales Operations

ContractCoordinator@its.jnj.com  
M-F 11:00am - 8:00pm EST

## Service Contracts

JJV-US-ServiceContracts\_US@its.jnj.com  
1-877-266-4543  
M-F 11:00am - 8:00pm EST

## Technical Support

1-800-511-0911  
M-F 7:00am - 8:00pm EST

## Accounts Receivable

JJSV\_Collections@its.jnj.com  
1-866-881-5704  
M-F 12:00pm - 8:00pm EST

## Brochure Requests

Contact your local sales representative to place all brochure orders