Welcome to JNJVISIONPRO Surgical

Refer to this user guide for tips and tricks on navigating JNJVISIONPRO
Join our community for access to exclusive features including:

- **Breaking News**: Be the first to hear about product launches and upcoming events
- **Expert Insights**: View case presentations and videos
- **Resources**: Useful tools, calculators, and premium practice materials

**Tips**
- If registering as a surgeon, be sure to have your NPI number handy.
- If you are registering for access to both Surgical Care & Vision Care content, once you are logged in, you can switch between your two account types by clicking “Vision Care” or “Surgical” at the top of the screen.
Contact a Johnson & Johnson Vision Sales Representative

• Request to be contacted by a sales representative.

You can request to be contacted by a sales representative at any time. Just click on the purple button at the right side of the screen, enter your information, and you’ll be contacted shortly.
Allow patients to find you through our patient websites.

- As a surgeon, you can opt-in to the Doctor Finder on Johnson & Johnson Vision patient websites during your registration process. You can also do this later, by going to “Profile” from your dashboard.

- By signing up for this feature, you will appear on Johnson & Johnson Vision’s portfolio of websites including BackInFocus.com, BeyondCataracts.com and DryEyeandMGD.com.
Johnson & Johnson Vision, Surgical Websites

**Johnson & Johnson INSTITUTE**
On-demand educational content for eyecare professionals
[Visit]

**CHiME connect**
Comprehensive eCommerce solution for product and order information
[Visit]

**BEYOND CATARACTS**
Patient education center with information on cataract treatment
[Visit]

**iLASIK**
Patient website with information on iLasik treatment
[Visit]

**TearScience LIPIFLOW**
Patient website with information on Meibomian Gland Dysfunction treatment
[Visit]
Have Questions? We’re Here to Help.

**Customer Service - Consumables & OSD**
JJV-US-SurgicalOrders@its.jnj.com
1-877-266-4543
M-F 8:30am - 8:00pm EST

**Customer Service - Surgical Equipment**
JJV-US-Equipment.Support@its.jnj.com
1-877-266-4543
M-F 8:30am - 8:00pm EST

**Surgical Product Complaints**
JJV-US-ProductExperience@its.jnj.com
1-877-266-4543
M-F 8:30am - 8:00pm EST

**Credits & Collections**
1-813-558-3401
M-F 8:30am - 8:00pm EST

**Sales Operations**
ContractCoordinator@its.jnj.com
M-F 11:00am - 8:00pm EST

**Service Contracts**
JJV-US-ServiceContracts_US@its.jnj.com
1-877-266-4543
M-F 11:00am - 8:00pm EST

**Technical Support**
1-800-511-0911
M-F 7:00am - 8:00pm EST

**Accounts Receivable**
JJSV_Collections@its.jnj.com
1-866-881-5704
M-F 12:00pm - 8:00pm EST

**Brochure Requests**
Contact your local sales representative to place all brochure orders